



**Progressive**  
Waste Solutions

**Proud partners  
with the  
CITY OF UNION**

*Automated Waste Collection Service is coming to the City of Union,  
with savings for both you and the City!*

**Dear Union Resident,**

Progressive Waste Solutions is pleased to announce we have extended our partnership with the City of Union. Beginning on **Monday, November 3, 2014**, Progressive will begin automated residential pick-up of your trash and recycling. **Solid waste and recycling collection will now be ONCE per week.** (Please see the attached Quick Reference Guide for your new trash and recycling pick-up day.)

During the week of **October 13, 2014**, Progressive will begin delivery of 95-gallon or 65-gallon carts to all single-family Union households at no charge. Each household will receive one (1) cart for trash and one (1) cart for recycling. **Please note:** the seasonal yard waste program has not changed.

**Contact Progressive Waste at (636) 321-2100 before September 19, 2014 to revise your cart selection.**



**Cart Dimensions:**  
95-gallon (45" H x 29" W x 34" D)  
65-gallon (41" H x 27" W x 28" D)



**All households will receive:**

- ▶ Head of household below age 60: One (1) 95-gallon trash cart and one (1) 95-gallon Recycling cart.
- ▶ Head of household above age 60: One (1) 65-gallon Trash cart and one (1) 65-gallon Recycling cart.

**If you prefer an alternate cart size:**

**Please call by September 19, 2014 to change your automatic cart options.** Any household not making a specific selection by calling will receive carts based on the automatic designation.

**AS PART OF THE NEW CONTRACT, YOU WILL BE REQUIRED TO USE YOUR NEW CARTS!**



**FAQ**

*Frequently Asked Questions*

**How much will the new service cost?**

Your new carts will be provided **FREE** of charge.

**Will my collection schedule change?**

**Yes**, effective November 3rd. Both your trash and recycling will now be collected once per week on the same day. Collection will be by Ward, see the Quick Reference Guide (reverse) for your collection day. If you need to verify your Ward and service day, call City Hall at **(636) 583-3600**.

**What time should I put the carts out for collection?**

Please have your carts at the curb by 6 a.m.

**When will I get my carts?**

Your new carts will be delivered by the middle of **October**. You may begin using them as soon as they arrive.

**Where do I place the carts for collection?**

On pick up day, place your carts at the curb with the opening of the carts facing the road for pick up.

Please leave 3 feet between the carts and place them at least 3 feet from any other obstacles (e.g. mailboxes, parked cars, trees, light posts).

**Will the holidays affect my collection schedule?**

**Yes**. Please see the Quick Reference Guide (reverse) for the holiday collection schedule.

**Has the yard waste program changed?**

**No**. The seasonal yard waste collection program will remain unchanged. Please continue to place your yard waste in unlined cans or Kraft paper bags accompanied by yard waste stickers available at City Hall.

**Can I use my own carts or cans?**

**No**. You must use **ONLY** the cart(s) Progressive Waste has provided for you. All trash and recycling must be placed inside the carts.

**What if I have more trash/recycle waste than will fit in the cart?**

If you consistently have more than the average amount of trash or recycle waste each week, you may need an additional cart. Please call our Customer Service department to discuss service options at **(636) 321-2100**.

**What if I move?**

If you move, **DO NOT** take the carts with you. The carts are the property of **Progressive Waste Solutions**, and are assigned to your street address. Please notify the City of your move.

**What if I have a disability?**

While carts are usually easier to move to their collection spot, some may have difficulty. If you have a disability, please call our office at **(636) 321-2100** so that we can review your needs.

# Please see NEW pick up days inside!



**Progressive**  
Waste Solutions

Trash ..... **NEW Schedule**  
 Recycle ..... **NEW Schedule**  
 Yard Waste ..... **Unchanged**

## The Benefits of Fully Automated Collection

- Everyone receives a FREE trash and recycling cart.
- Neighborhoods are cleaner and more visually appealing without unsightly cans or bags at the curb.
- Keeps animals out of the trash and the hinging lids control odors.
- Convenient and easy to use; just tip and roll. No more having to lift heavy cans.



PRSR STD  
 US POSTAGE PAID  
 ST. LOUIS, MO  
 PERMIT #681

Progressive Waste Solutions  
 196 Northwest Industrial Court  
 Bridgeton, MO 63044



**FIND YOUR NEW SCHEDULE & CHOOSE YOUR NEW CARTS**

See  
 Inside

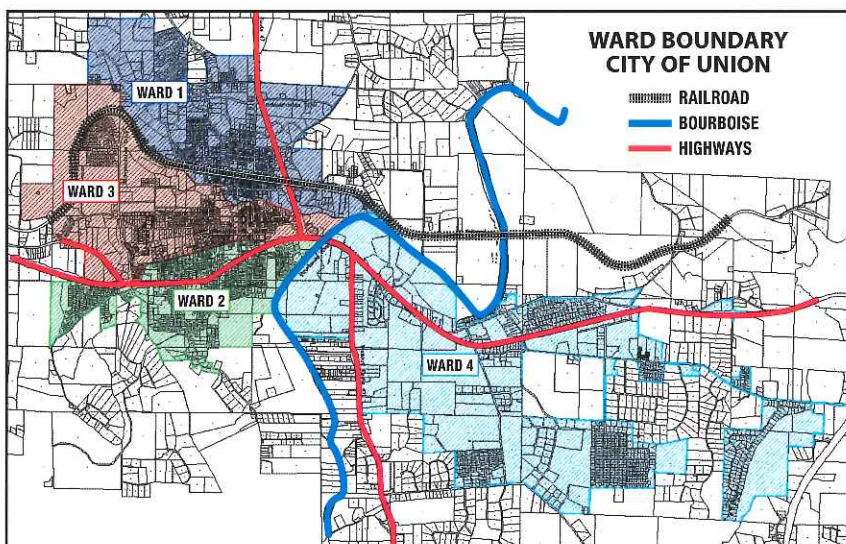
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# Schedule

Quick Reference Guide

## Collection Schedule:

Ward 1 ..... Mondays      Ward 3 ..... Thursdays  
 Ward 2 ..... Tuesdays      Ward 4 ..... Fridays



## Holiday Schedule:

Progressive Waste Solutions will observe the following six national holidays:

New Year's Day, Memorial Day, Independence Day, Thanksgiving Day, Labor Day and Christmas Day.

All scheduled collections following an observed holiday will roll one day. For example, when the holiday falls on a Monday the schedule will be as follows:

Monday service ..... rolls to Tuesday  
 Tuesday service ..... rolls to Wednesday  
 Thursday service ..... rolls to Friday  
 Friday service ..... rolls to Saturday

Holidays which fall during the week will only affect collections after the holiday. All pickups prior to the holiday will remain on the regular schedule. For example, when the holiday falls on a Thursday:

Monday service ..... No change  
 Tuesday service ..... No change  
 Thursday service ..... rolls to Friday  
 Friday service ..... rolls to Saturday

To verify your Ward and service day, call City Hall at (636) 583-3600 or go to [www.ci.union.mo.us](http://www.ci.union.mo.us). To order additional carts call Customer Service at (636) 321-2100.